



Welcome to

# NAGOYA STORE

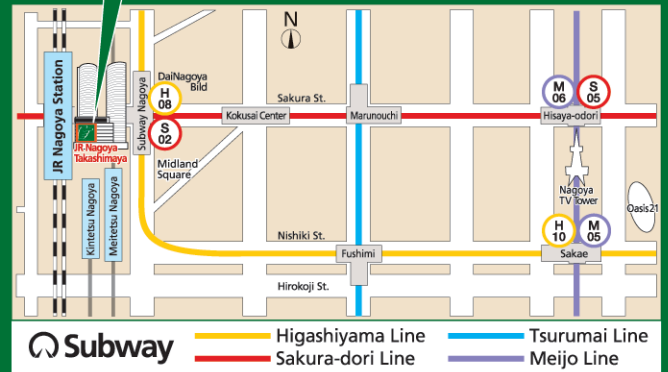
Open: 10:00 a.m. to 8:00 p.m.

JR Nagoya Takashimaya 5th - 11th Floors,  
1-1-4 Meieki, Nakamura-ku, Nagoya-shi 450-6003

Main Phone Number 052-566-0109

## NAGOYA STORE

Right above JR Nagoya Station



## FLOOR GUIDE

### 11F

Stationery Writing Supplies  
Notebooks Files Postcards  
Stamps Design Tools  
Office Supplies Notes Reading  
Wrapping



Service  
Counter

### 10F

Travel Outdoors Umbrellas Bicycle  
Wristwatches Bags Leather Products Wallets  
Science Gemstones Fossils Model Supplies

### 9F

Crafts and Folk Arts Home Decor  
Bedding Cushion Seasonal Home Appliance  
Storage Goods/Hanger Table/Wall Clock

### 8F

Souvenirs of Nagoya Japanese Arts & Crafts  
Mobile Phone Accessory Character Goods  
Variety Goods Games & Party Goods Exercise

### 7F

DIY Tools Materials Shoe Repair Kits  
Disaster/Security Goods Crafting Handcraft  
Paintings Adhesive Repair

### 6F

Kitchen Knives Water Flasks Ingredients  
Water Purifier Cleaning Products Towels  
Bath & Toilet

### 5F

Cosmetics Manicure Supplies  
Grooming Supplies Aroma Health Care

## TAX-FREE PROCEDURE



Duty-free procedures are available at the 11th-floor TOKYU HANDS Service Counter.

10:00 a.m. to 7:45 p.m.

1. Tax free procedure is not available at a cash register  
After paying your items included a tax, please come to the Service counter on 11th floor and show your passport and a receipt. (Copy of passport, passport number, and personal ID is not accepted to apply a tax refund)
2. Tax free will be applied for only items purchased on the day.
3. Tax free is applicable only for the receipts from TOKYU HANDS Nagoya store.  
Receipts from other shops such as Takashimaya are not accepted (including other TOKYU HANDS shops)

## Payment Methods



## Frequently Asked Questions

- Please pay for the items on each floor.
- We do not accept traveler's checks.
- We do not exchange foreign currencies to Japanese yen.
- International shipping is not available.
- We offer free and paid gift services.